

Government of India
Ministry of Science & Technology
Department of Biotechnology

Block-2 (6th-8th Floors),
CGO Complex, Lodhi Road,
New Delhi 110 003

Dated: 12th October 2021

NOTICE

Doorstep service for Pensioners to submit Digital Life Certificate

Dear Pensioners,

Greetings from the Department!

The Jeevan Pramaan (Digital Life Certificate - DLC) is one of the important requirements for continuation of pension each year. Amongst many available ways of providing the DLC, the India Post Payments Bank (IPPB) is providing easy and accessible DLC generation services for the pensioners in coordination with the Department of Pension and Pensioners Welfare and National Informatics Centre. The Service is available across the network of post offices and also at the doorstep of the pensioners through the Postmen/Gramin Dak Sevaks.

The assisted DLC services can be availed by any pensioner including Central, State and EPFO, based on Aadhaar enabled biometric authentication. The service would increase convenience for the pensioners and also reduce the turnaround time of issuance of Jeevan Pramaan Certificate.

In view of this you are requested to make use of the DLC generation services from IPPB. A letter from Secretary, Department of Posts, Ministry of Communications in this regard, alongwith the procedure to avail the services, is attached herewith.

Team DBT.



D.O. No. 5-4/2019- PBI (Part-I)

07 October 2021

Dear Sir / Madam,

India Post Payments Bank (IPPB), since its nation-wide launch on September 1, 2018 is working with a vision of becoming most accessible, affordable and trusted bank of our country with the motto "Aapka Bank Aapke Dwaar". IPPB is leveraging network of more than 1,36,000 Post Offices (as banking access points) to provide a complete suite of financial and non-financial services.

2. IPPB is providing easy and accessible 'Jeevan Pramaan' (Digital Life Certificate - DLC) generation services for the pensioners in coordination with Department of Pension and Pensioners Welfare (DoPPW) and National Informatics Centre (NIC). IPPB has enabled this service across the network of post offices and also at the doorstep of the pensioners, through the Postmen/Gramin Dak Sevaks. This doorstep service from IPPB will help more susceptible elderly citizens to avoid travelling and visit banks / offices to submit DLCs in the current COVID pandemic.

3. The assisted DLC services can be availed by any pensioner including Central, State and EPFO, based on Aadhaar enabled biometric authentication. The service would increase convenience for the pensioners and also reduce the turnaround time of issuance of Jeevan Pramaan Certificate.

4. In view of the above, I would like to request you to spread the awareness amongst pensioners of your Ministry regarding the availability of assisted DLC services through India Post Payments Bank. Shri Pawan Kumar Singh, Deputy Director General (Post Bank of India) may be contacted on ddgpb@indiapost.gov.in for any support.

With regards,

Yours sincerely,


[Vineet Pandey]

All Secretaries
Ministry / Department



DEPARTMENT OF PENSION & PENSIONERS' WELFARE
Government Of India



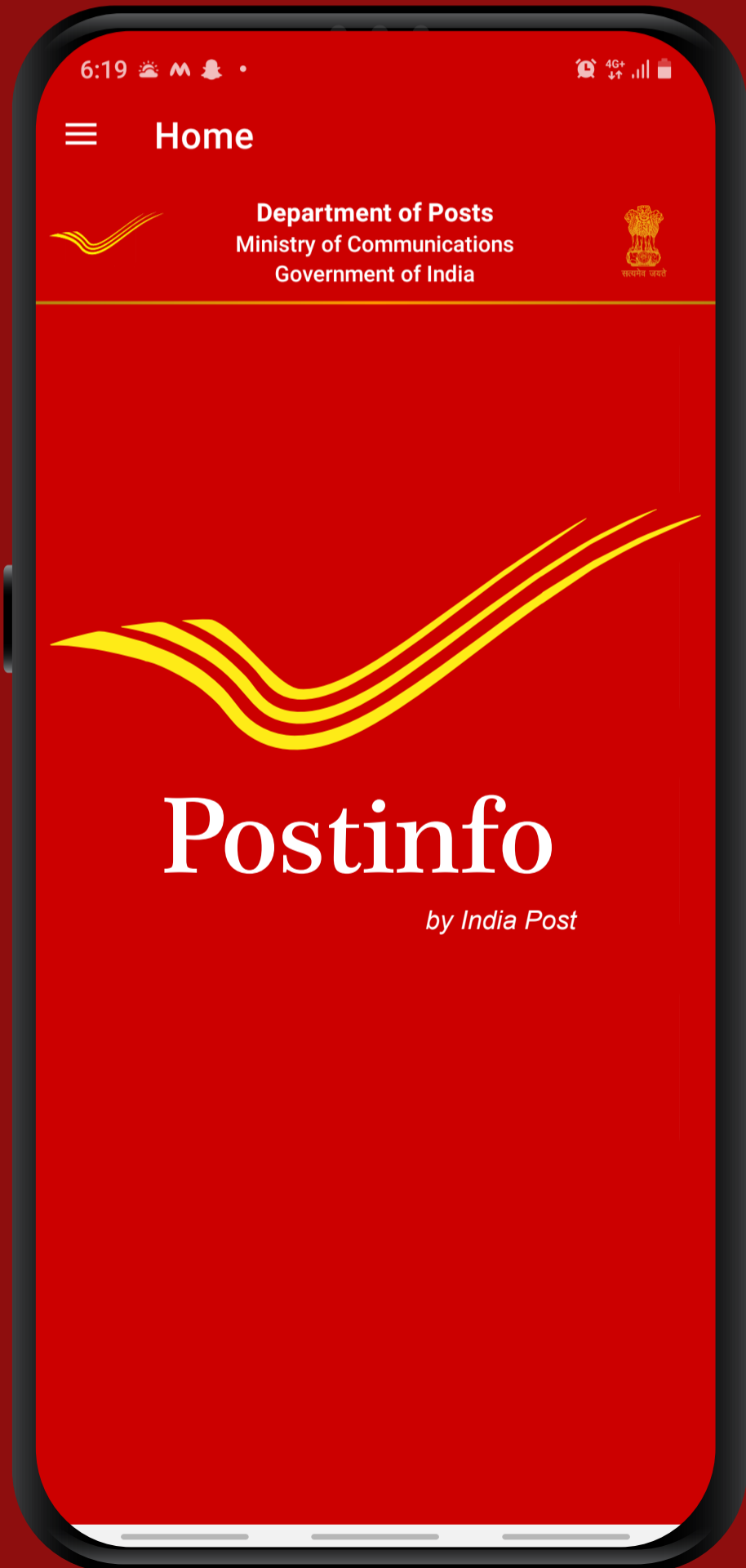
Department of Post has
launched doorsteps
service for Pensioners'
to submit
Digital Life Certificate
from comfort of their home.

Swipe >>



**DEPARTMENT OF PENSION & PENSIONERS' WELFARE
Government Of India**

Process to avail the facility of doorsteps DLC through IPPB



Step - 1

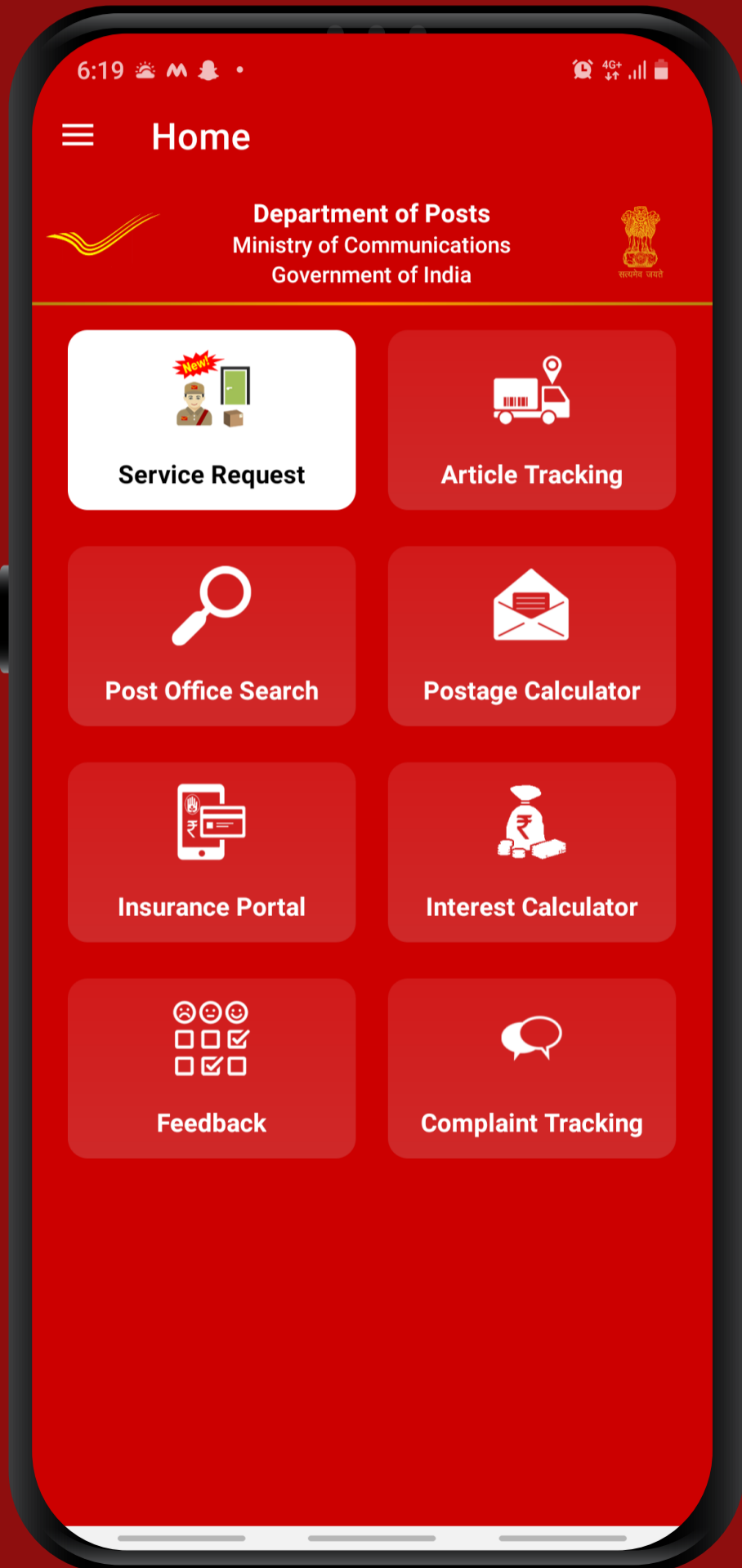
Download 
Postinfo App
from Google Play Store



Swipe >>

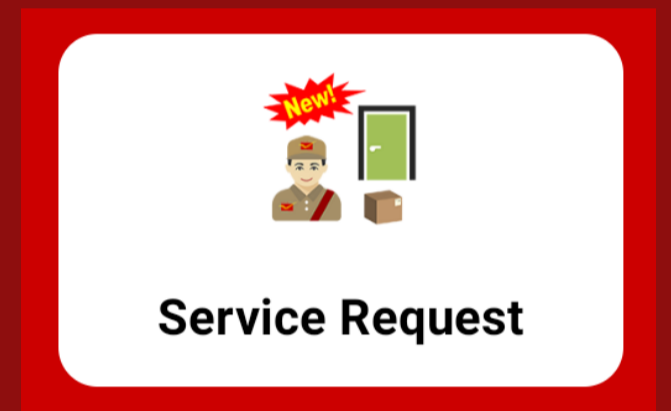
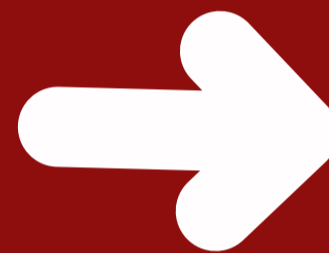


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Step - 2

Go to



Service Request
find the icon on home screen.

Swipe >>



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6:23 4G+

IndiaPost: Request Service
ccc.cept.gov.in

Covid-19 Request Service!

[Click to Track your Request](#)

Disclaimer: The Department of Posts will endeavor to fulfill the request of the customers expeditiously, however, the fulfilment will be subject to the availability of staff and also be conditional to the restrictions imposed due to the prevalence of COVID 19 in the **CONTAINMENT** Zones in India.

Name

Address

Pincode

Email Address.

Mobile No

Select Service

Request OTP

STOP BACKWARD FORWARD

Step - 3

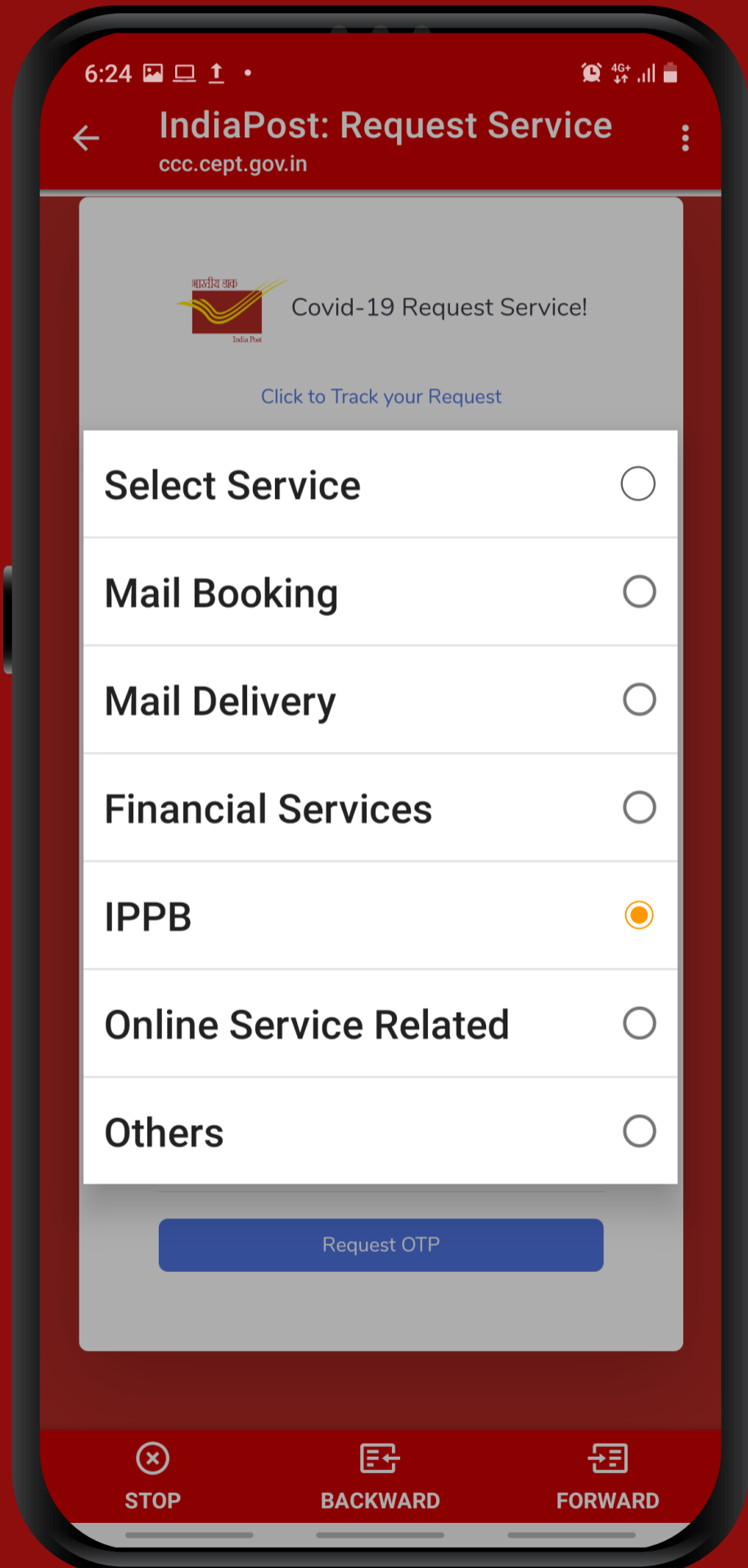
Submit

- Name
- Address
- Pin code
- Mobile number

Swipe >>



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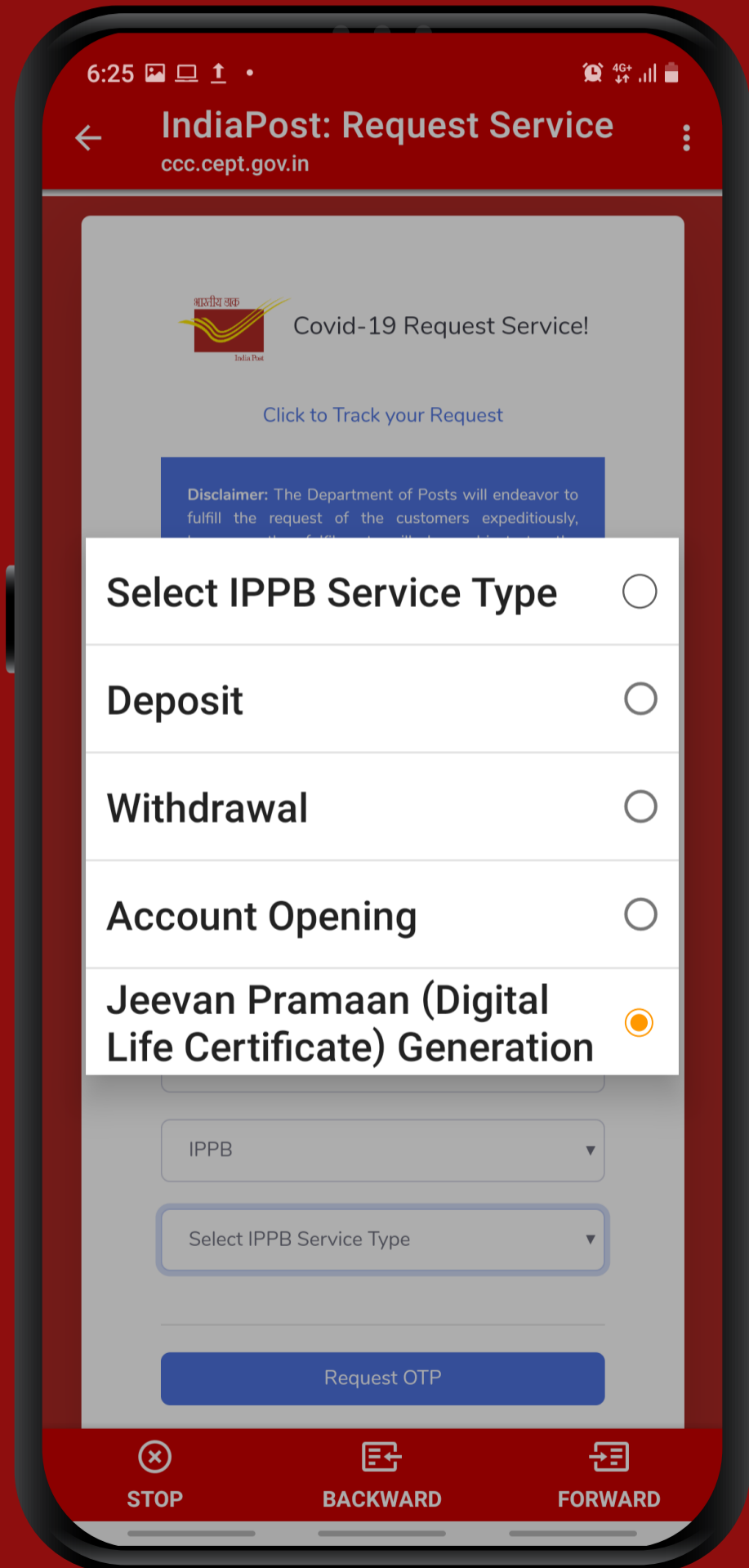
Step - 4

Select service
as IPPB and then
Jeevan Pramaan
(Digital Life certificate) Generation.

Swipe >>



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Step - 5

Select IPPB Service Type

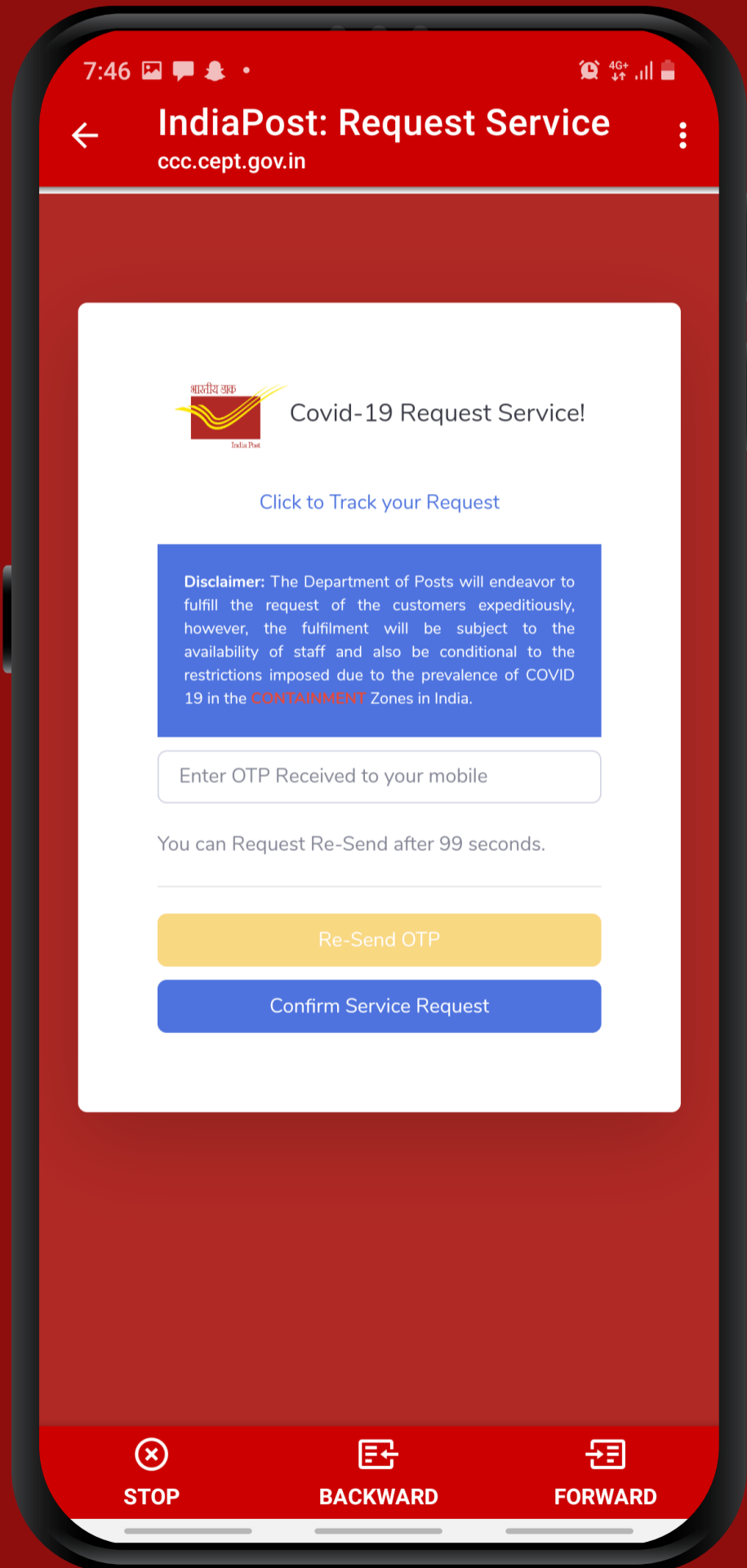


Jeevan Pramaan
(Digital Life certificate)
Generation.

Swipe >>



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Step - 6

After confirmation of OTP,
The request for DLC will
be forwarded to nearest
post office based on the
pin code given by
service seeker.

Swipe >>



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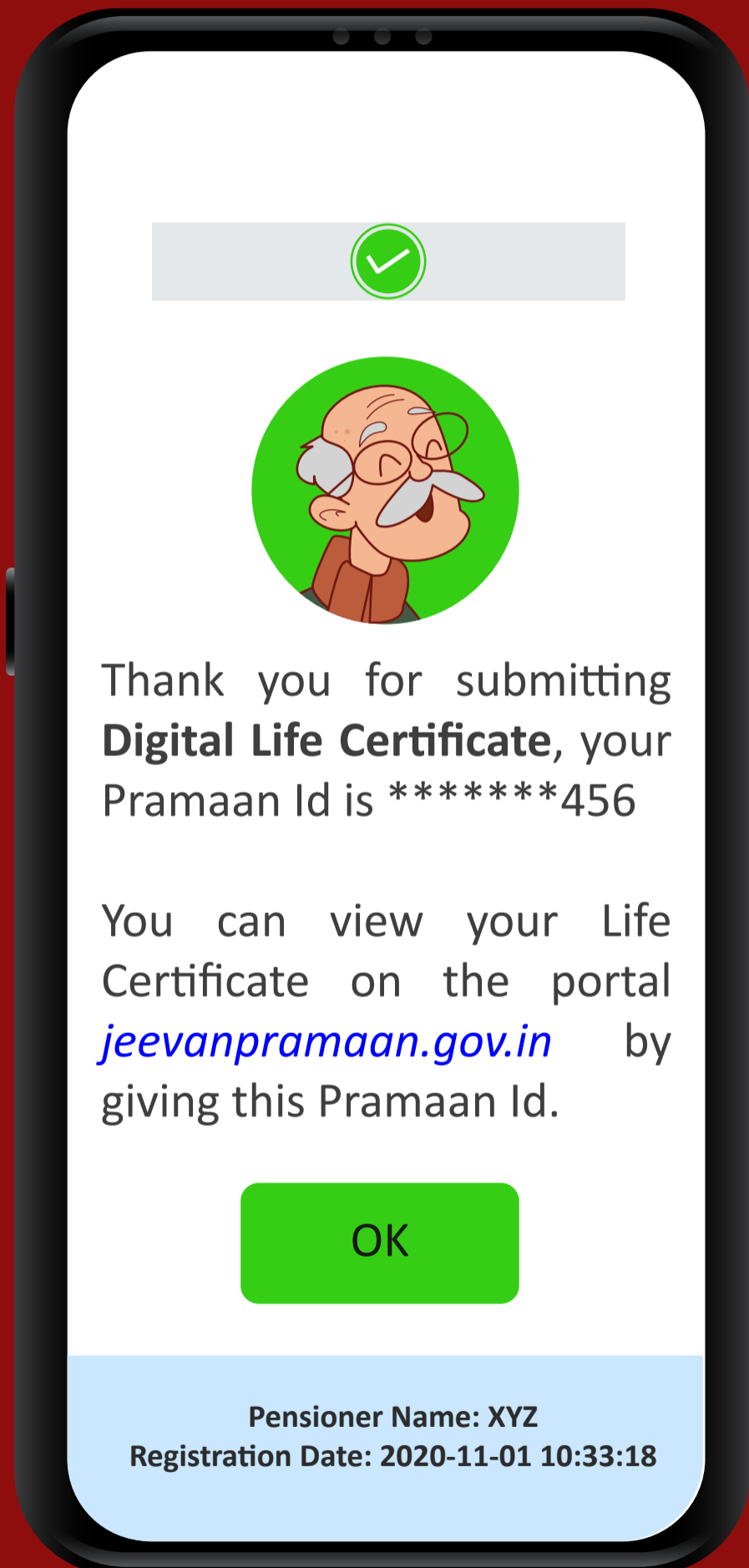
Step - 7

In next 24 hrs, a Postman /Gramin Dak Sevak will be assigned to collect DLC from home after seeking convenient time of pensioners on given mobile number.

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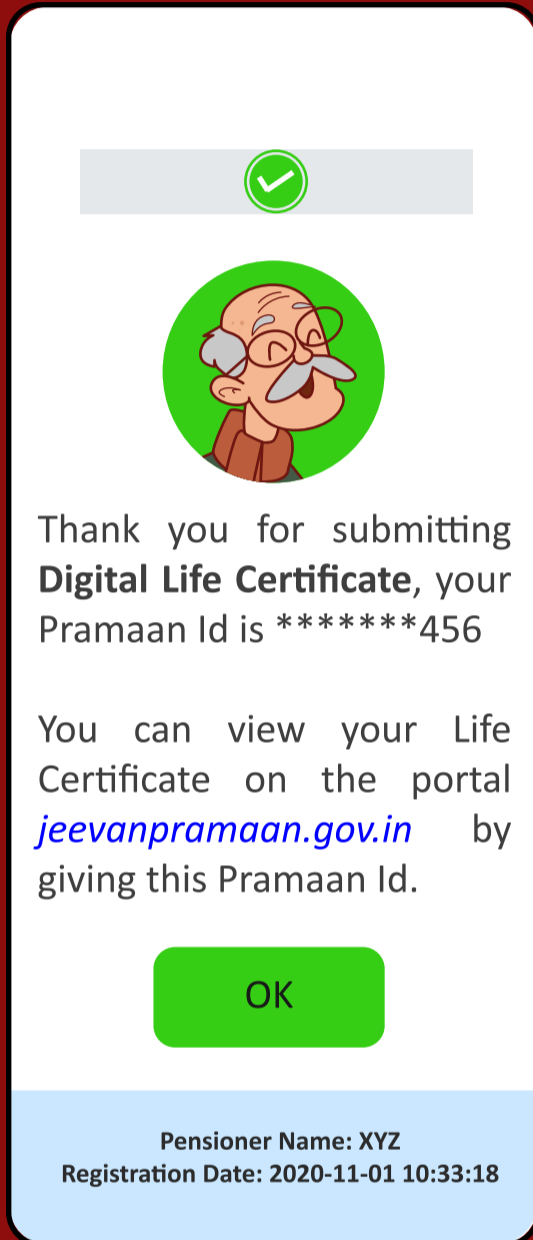
Step - 8

It may be noted that charge will be paid to postman or Gramin Dak Sevak in cash only if successful DLC is generated.

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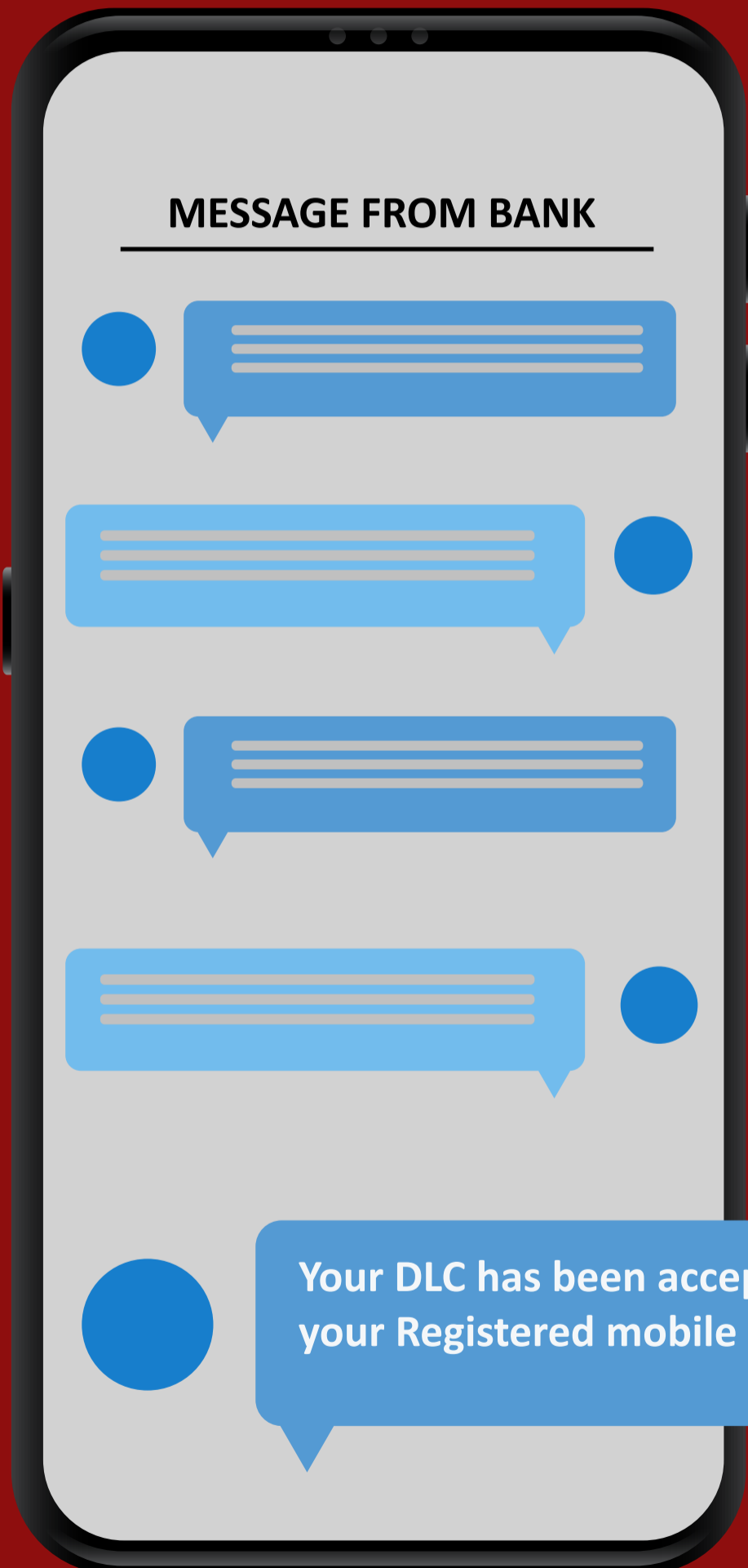
Step - 9

After successful generation of DLC, it will automatically be forwarded to Pension disbursing Bank and pensioners will not be required to visit bank.

Swipe >>



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Step - 10

Bank will confirm the acceptance of DLC through SMS on the mobile number linked with pension account.

Swipe >>



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**“ No need to step out for submission of life Certificate .
Any Central Government pensioners may avail Doorstep DLC through IPPB ”**

#Stay Home, Stay Safe

End >>